

# Effectiveness of the 10 Essentials Workshop Program in Changing Attitudes Toward Suicide Among Mental Health Professionals

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## Abstract

**Introduction:** Mental health professionals play an important role in helping patients at risk of suicide. Therefore, mental health professionals must acquire basic knowledge and skills in suicide prevention to support patients with suicidal behavior. However, not all mental health professionals have sufficient knowledge and skills, and educational programs for mental health professionals are rare. We previously developed a workshop covering 10 steps healthcare professionals must take to care for mentally ill patients (the 10 Essentials program), and we adapted it for suicide prevention. This study aimed to evaluate the 10 Essentials program's effectiveness in educating mental health professionals.

**Methods:** This was an intervention study (pre-post comparison test). The participants of the present study were the mental health professionals (psychiatrists, psychiatric nurses, mental health social workers, clinical psychologists, and occupational therapists) who took part in the 10 Essentials workshops we delivered to several communities in Japan. The Attitudes Toward Suicide Scale (ATTS) was administered to the participants pre- and post-training to assess changes in their attitudes toward suicide after participating in the program.

**Results:** We analyzed data from 264 participants who completed the questionnaires. Their ATTS scores at post-training were significantly higher (and therefore more favorable) in the following dimensions: "common occurrence" ( $p = 0.012$ ), "unjustified behavior" ( $p < 0.0001$ ), and "preventability/readiness to help" ( $p < 0.0001$ ), compared with those at pretraining. The ATTS scores at post-training were significantly lower (and therefore more favorable) in "right to suicide" ( $p < 0.0001$ ), "suicidal expression as a mere threat" ( $p < 0.0001$ ), and "impulsiveness" ( $p < 0.0001$ ) compared with pretraining scores. Attitudes toward suicide among the participants shifted in a favorable direction after the program.

**Conclusion:** In this study, the 10 Essentials program was effective in improving attitudes toward suicide among mental health professionals. Their attitudes became more favorable for helping patients with suicidal behavior. Further study will be needed to examine participants with different backgrounds and the long-term effects of the training.

**Categories:** Psychiatry, Public Health, Medical Education

**Keywords:** attitude, education program, mental health professional, suicidal behavior, suicide prevention

## Introduction

### Training for mental health professionals

Suicide is a major public health issue worldwide. The World Health Organization (WHO) reported that an estimated 800,000 people die by suicide each year globally [1]. Several risk factors have been identified to date, and medical professionals commonly encounter patients who are at risk for suicide [1]. Mental health professionals play an especially important role, often providing the frontline response to suicidal patients because suicidal behaviors are affected by mental disorders [2,3]. To provide appropriate and effective intervention for suicidal individuals, mental health professionals require specialized knowledge. Specifically, they need to understand evidence-based suicide risk factors, including diagnostic, demographic, and psychosocial factors (life events, pressures and expectations, social isolation, sudden changes in social systems, and absence of protective factors), and they need the skills to manage these factors by a comprehensive approach, including emotional support, crisis intervention, and access to mental health services [4]. However, not all mental health professionals have sufficient knowledge and skills to provide appropriate care for individuals at risk for suicide [5]. It might be due to the lack of training for suicide prevention in the education competencies. Although there exist several suicide-related educational programs for mental health professionals, few comprehensively cover risk assessment, risk management, treatment, and service planning, and reports on the effectiveness of such programs are scarce in the

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literature [6]. We developed an educational program, called 10 Essentials, to train mental health professionals (psychiatrists, psychiatric nurses, mental health social workers, clinical psychologists, and occupational therapists) on necessary primary care for mental illness and suicide risk. The 10 Essentials program is unique in the breadth of its coverage, including issues such as communicating with and providing support to patients' families and others (Appendix A). The program is conducted by mental health professionals, including psychiatrists, psychiatric nurses, mental health social workers, and clinical psychologists, and can be adapted for suicide prevention. The 10 Essentials program is summarized as the following: the 10 steps on a time sequence that capture the essence required to support suicidal individuals: notice suicidal people, talk warmly, listen with sympathy and trust, identify suicide risks, ensure their safety, solve problems, set up information, encourage them to contact support services, and act as a mediator, self-help, and assist the family. The program deals with a comprehensive approach that includes the support network, such as the family and the community, together with its formal, informal, and natural leaders. This study aimed to evaluate the 10 Essentials program's effectiveness in educating mental health professionals.

Materials And Methods

Participants

In Japan, a big surge in the number of suicides occurred in 1998 (32,863 victims compared to 24,391 in 1997), and it had stayed at a high level for years [2]. In response, The General Principles of Suicide Prevention in Japan was revised in 2017 by The Basic Act on Suicide Prevention [7], thereby every prefecture and municipality must plan and implement suicide prevention measures in their communities. Recruiting and training personnel engaged in suicide countermeasures is one of the priorities described in The General Principles of Suicide Prevention. Accordingly, several local governments asked us to develop and conduct educational workshops on suicide prevention for mental healthcare professionals, including psychiatrists, psychiatric nurses, mental health social workers, clinical psychologists, and occupational therapists. The participants of the present study are healthcare professionals who took part in one of these workshops in their respective communities (Nagoya, Kobe, Niigata, Kyoto, Fukuoka, Yokohama, and Sapporo) between July 1, 2017, and December 31, 2023. This study included all participants who consented to the study, with no specific exclusion criteria applied. Each participant provided written informed consent prior to enrollment.

Educational program

The 10 Essentials-based suicide prevention workshop consists of five parts: 1) a basic lecture on suicide and suicide behaviors, 2) an introduction to the 10 Essentials Program, 3) a case study, 4) a review lecture, and 5) a question-and-answer and discussion (Table 1).

	Content	Time (minutes)
1	Welcome	10
2	Basic lecture on suicide and suicide behaviors	60
3	Introduction of the 10 Essentials Program	30
4	Case study according to 10 Essentials Program	90
5	Review lecture	20
6	Lecture on postvention of suicide	20
7	Q&A and discussion	20
8	Closing remarks	10

TABLE 1: Agenda of suicide prevention workshop based on 10 essentials

These workshops were held in the meeting room, and the participants were divided into several clusters for case scenario sessions. The developers of the program (the psychiatrists) led the workshops. The basic lecture covers the epidemiology of suicide, suicide risk factors, psychological aspects of suicidal individuals, and an introduction to the concept of suicide prevention. This modified 10 Essentials program was developed by Otsuka and Kawanishi for frontline health professionals in a position to intervene with suicidal individuals. The program consists of 10 learning requirements, which were developed with reference to WHO publications [8,9] and Mental Health First Aid [10]. The program describes 10 essential steps in the process of caring for suicidal individuals. Participants receive a booklet introducing the concept of suicide prevention and describing the 10 steps. These are written in a suicidal-person-centered manner and focus

on the knowledge and practical skills necessary for mental healthcare professionals to intervene (Appendix B). The case study is the longest section of the workshop. It is based on a fictional scenario designed to teach participants best practices for applying the steps in the 10 Essentials framework to intervene with suicidal individuals. The scenario deals with a special case about a patient who repeats self-harm and has multiple risk factors for suicide at the same time. This interactive exercise is conducted in small groups of 4–6 participants with a facilitator. The facilitator encourages the participants to consider how to manage the case and solve problems step by step.

## Outcome measures

Participants completed the Attitudes Toward Suicide Scale (ATTS) at two time points: immediately before the workshop (pretraining) and immediately after the workshop (post-training). ATTS is a self-administered questionnaire developed in Sweden to measure attitudes toward suicide [11]. The ATTS can be utilized in large survey studies, and we found it to be the most feasible among all scales used to assess the same construct. The ATTS scale consists of 37 items scored on a five-point scale from 1 (disagree completely) to 5 (agree completely). It was developed to measure the following dimensions of attitudes toward suicide: “right to suicide,” “common occurrence,” “suicidal expression as mere threat,” “unjustified behavior,” “preventability/readiness to help,” and “impulsiveness.” The Japanese version of the ATTS was developed using the standard backtranslation model recommended by Brislin [12,13]. Participants answered questions regarding the following demographic and profession-related factors at pretraining: gender, age, current occupation, number of years working in current occupation, number of experiences caring for suicidal patients in the past year, and history of participation in suicide prevention training.

## Statistical analysis

We summarized data by means, standard deviations, numbers, and proportions. We analyzed differences between pre- and post-training ATTS scores using the t-test. Multivariate regression analysis was used to examine factors associated with changes in ATTS scores between pre- and post-training. We calculated regression coefficients ( $\beta$ ) and 95% confidence intervals (CIs). We used the statistical analysis software JMP Pro 17 (SAS Institute, Inc., Gary, USA).

## Ethics approval

The present study was approved by the Ethical Committee of Sapporo Medical University (approval number: 3-1-23).

## Results

During the study period, 283 mental health professionals attended the suicide prevention workshops. After excluding those with missing data in their ATTS responses, 264 participants were included for analysis. The characteristics of the participants are shown in Table 2.

	Numbers (%)
Gender	
Male	140 (53.0)
Female	124 (47.0)
Age	
20-29	36 (13.6)
30-39	73 (27.7)
40-49	78 (29.6)
50-59	49 (18.6)
60-69	22 (8.3)
70-79	6 (2.3)
Current occupation	
Psychiatrist	127 (48.1)
Psychiatric nurse	61 (23.1)
Mental health social worker	37 (14.0)
Other <sup>a</sup>	39 (14.8)
Number of years working as current occupation (in years)	
<1	8 (3.0)
01-May	58 (22.0)
06-Oct	53 (20.1)
>10	145 (54.9)
Experience with caring for suicidal patients in the past year	
0-10 patients	163 (61.7)
≥ 11 patients	101 (38.3)
History of participation in suicide prevention training	
With experience	140 (53.0)
Without experience	124 (47.0)
<sup>a</sup> Clinical psychologist or occupational therapist	

**TABLE 2: Characteristics of participants at pretraining (n = 264)**

For anonymization purposes, individuals were not asked their exact age but their age range. Therefore, the age variable is distributed by age group. The results of the comparison of pre- and post-training ATTS scores are shown in Table 3.



Category	Pretraining mean (SD)	Post-training mean (SD)	Mean difference (SD)	p-value*
Right to suicide	2.58 (0.66)	2.23 (0.65)	-0.35 (0.53)	<0.0001
Common occurrence	3.42 (0.56)	3.50 (0.57)	0.08 (0.49)	0.012
Suicidal expression as mere threat	1.93 (0.77)	1.48 (0.63)	-0.46 (0.71)	<0.0001
Unjustified behavior	3.27 (0.90)	3.49 (0.98)	0.22 (0.84)	<0.0001
Preventability/readiness to help	3.54 (0.62)	4.00 (0.63)	0.46 (0.60)	<0.0001
Impulsiveness	2.81 (0.53)	2.65 (0.62)	-0.16 (0.59)	<0.0001

TABLE 3: Differences in ATTS scores between pre- and post-training (n = 264)

ATTS: Attitudes Toward Suicide Scale

Participants’ ATTS scores at post-training were significantly higher in the dimensions of the “common occurrence” (p = 0.012), “unjustified behavior” (p < 0.0001), and “preventability/readiness to help” (p < 0.0001) than those at pretraining. The ATTS scores at post-training were significantly lower in the dimensions of “right to suicide” (p < 0.0001), “suicidal expression as mere threat” (p < 0.0001), and “impulsiveness” (p < 0.0001) than those at pretraining. The pre- and post-training ATTS scores for each characteristic are shown in Table 4.

	Right to suicide		Common occurrence		Suicidal expression as mere threat		Unjustified behavior		Preventability/readiness to help		Impulsiveness	
	Pre (mean (SD))	Post (mean (SD))	Pre (mean (SD))	Post (mean (SD))	Pre (mean (SD))	Post (mean (SD))	Pre (mean (SD))	Post (mean (SD))	Pre (mean (SD))	Post (mean (SD))	Pre (mean (SD))	Post (mean (SD))
Gender												
Male	2.63 (0.68)	2.28 (0.64)	3.48 (0.54)	3.54 (0.56)	1.84 (0.76)	1.45 (0.61)	3.32 (0.95)	3.52 (1)	3.55 (0.64)	3.96 (0.68)	2.81 (0.53)	2.68 (0.6)
Female	2.52 (0.64)	2.18 (0.65)	3.36 (0.58)	3.45 (0.58)	2.04 (0.77)	1.51 (0.64)	3.22 (0.84)	3.46 (0.97)	3.53 (0.6)	4.05 (0.56)	2.81 (0.53)	2.63 (0.64)
Age												
20-29	2.77 (0.56)	2.33 (0.61)	3.54 (0.62)	3.71 (0.41)	2.17 (0.83)	1.57 (0.62)	3.06 (0.72)	3.35 (0.78)	3.62 (0.47)	4.07 (0.57)	2.73 (0.58)	2.54 (0.62)
30-39	2.65 (0.66)	2.24 (0.6)	3.47 (0.51)	3.5 (0.55)	1.91 (0.71)	1.44 (0.59)	3.2 (0.95)	3.29 (1.01)	3.5 (0.59)	4 (0.64)	2.74 (0.55)	2.61 (0.57)
40-49	2.57 (0.67)	2.24 (0.72)	3.43 (0.52)	3.55 (0.53)	1.89 (0.8)	1.46 (0.62)	3.17 (0.91)	3.53 (0.98)	3.47 (0.68)	3.96 (0.66)	2.76 (0.53)	2.62 (0.64)
50-59	2.4 (0.69)	2.12 (0.68)	3.36 (0.58)	3.38 (0.65)	1.87 (0.78)	1.41 (0.69)	3.7 (0.74)	3.79 (0.94)	3.66 (0.64)	4.13 (0.6)	2.96 (0.4)	2.74 (0.68)
60-69	2.46 (0.68)	2.22 (0.56)	3.26 (0.71)	3.3 (0.77)	1.91 (0.78)	1.66 (0.66)	3.36 (0.97)	3.68 (0.93)	3.53 (0.67)	3.82 (0.6)	3 (0.51)	2.91 (0.5)
70-79	2.56 (0.6)	2.17 (0.71)	3.13 (0.47)	3.2 (0.36)	1.92 (0.74)	1.5 (0.63)	2.92 (1.2)	3.08 (1.72)	3.61 (0.68)	3.83 (0.66)	2.94 (0.83)	2.78 (0.5)
Current occupation												
Psychiatrist	2.62 (0.76)	2.24 (0.7)	3.4 (0.56)	3.44 (0.57)	1.8 (0.74)	1.41 (0.57)	3.33 (0.92)	3.53 (1.01)	3.56 (0.64)	3.99 (0.65)	2.89 (0.49)	2.71 (0.59)
Psychiatric nurse	2.59 (0.52)	2.25 (0.59)	3.39 (0.61)	3.47 (0.59)	2.21 (0.81)	1.74 (0.75)	3.34 (0.8)	3.54 (0.85)	3.41 (0.61)	3.98 (0.67)	2.88 (0.54)	2.71 (0.68)
Mental health social worker	2.51 (0.64)	2.21 (0.66)	3.52 (0.53)	3.62 (0.55)	2.15 (0.8)	1.49 (0.61)	3.1 (0.86)	3.34 (0.94)	3.64 (0.51)	4.05 (0.55)	2.62 (0.53)	2.57 (0.58)
Others	2.49 (0.52)	2.18 (0.57)	3.44 (0.51)	3.6 (0.56)	1.72 (0.63)	1.28 (0.52)	3.15 (1.01)	3.42 (1.13)	3.61 (0.64)	4.04 (0.57)	2.62 (0.56)	2.46 (0.61)
Experience with caring for suicidal patients in the past year												
0-10 patients	2.53 (0.66)	2.21 (0.65)	3.4 (0.57)	3.52 (0.59)	2.01 (0.8)	1.48 (0.64)	3.35 (0.88)	3.49 (1)	3.52 (0.61)	4.01 (0.62)	2.78 (0.57)	2.62 (0.63)
≥ 11 patients	2.65 (0.66)	2.26 (0.65)	3.46 (0.55)	3.46 (0.55)	1.8 (0.71)	1.47 (0.61)	3.14 (0.93)	3.48 (0.96)	3.58 (0.64)	3.99 (0.65)	2.86 (0.47)	2.7 (0.6)
History of participation in suicide prevention training												
With experience	2.58 (0.61)	2.25 (0.59)	3.46 (0.55)	3.56 (0.56)	1.84 (0.75)	1.46 (0.6)	3.19 (0.92)	3.44 (0.98)	3.63 (0.64)	4.07 (0.61)	2.8 (0.53)	2.66 (0.59)
Without experience	2.58 (0.72)	2.21 (0.72)	3.37 (0.57)	3.42 (0.58)	2.04 (0.78)	1.5 (0.65)	3.36 (0.87)	3.54 (0.98)	3.45 (0.58)	3.93 (0.63)	2.83 (0.54)	2.65 (0.64)

TABLE 4: ATTS scores at pre- and post- training

ATTS: Attitudes Toward Suicide Scale

Table 5 shows the results of a multivariate regression analysis based on the difference in the pre-post scores

of ATTS for each characteristic.

		Right to suicide				Common occurrence				Suicidal expression as mere threat			
		Beta	95% CI		p-value	Beta	95% CI		p-value	Beta	95%CI		p-value
Gender	Male	Reference				Reference				Reference			
	Female	-0.03	-0.17	0.11	0.663	0.00	-0.13	0.13	0.982	-0.09	-0.28	0.10	0.35
Age													
	20-29	Reference				Reference				Reference			
	30-39	0.08	-0.14	0.31	0.467	-0.10	-0.31	0.11	0.328	-0.02	-0.33	0.28	0.888
	40-49	0.17	-0.08	0.43	0.178	-0.01	-0.24	0.23	0.950	0.01	-0.34	0.35	0.972
	50-59	0.24	-0.09	0.56	0.149	-0.10	-0.40	0.20	0.509	-0.09	-0.52	0.34	0.685
	60-69	0.33	-0.12	0.78	0.145	-0.03	-0.44	0.39	0.904	0.01	-0.59	0.62	0.971
	70-79	0.21	-0.44	0.86	0.528	0.06	-0.54	0.65	0.856	-0.30	-1.18	0.57	0.496
Current occupation													
	Psychiatrist	Reference				Reference				Reference			
	Psychiatric nurse	0.08	-0.10	0.25	0.391	0.00	-0.15	0.16	0.951	-0.02	-0.25	0.22	0.884
	Mental health social worker	0.11	-0.11	0.33	0.319	-0.04	-0.24	0.17	0.712	-0.23	-0.53	0.06	0.122
	Others	0.09	-0.12	0.30	0.390	0.05	-0.14	0.24	0.572	0.01	-0.27	0.29	0.953
Number of years working as current occupation	Per one year increased	0.00	-0.01	0.01	0.766	0.00	-0.01	0.01	0.673	0.01	-0.01	0.02	0.366
Experience with caring for suicidal patients in the past year													
	0-10 patients	Reference				Reference				Reference			
	≥ 11 patients	-0.08	-0.22	0.07	0.303	-0.13	-0.27	0.00	0.048	0.11	-0.09	0.30	0.287
History of participation in suicide prevention training													
	Without experience	Reference				Reference				Reference			
	With experience	0.03	-0.11	0.17	0.650	0.09	-0.04	0.22	0.169	0.17	-0.02	0.37	0.072
		Unjustified behavior				Preventability/readiness to help				Impulsiveness			
		Beta	95% CI		p-value	Beta	95% CI		p-value	Beta	95% CI		p-value
Gender	Male	Reference				Reference				Reference			
	Female	0.04	-0.18	0.26	0.739	0.11	-0.05	0.27	0.162	-0.06	-0.22	0.10	0.460
Age													
	20-29	Reference				Reference				Reference			
	30-39	-0.30	-0.66	0.06	0.099	0.11	-0.15	0.36	0.421	0.08	-0.18	0.33	0.566

	40-49	-0.09	-0.49	0.31	0.664	0.12	-0.16	0.41	0.401	0.06	-	0.35	0.662
											0.22		
	50-59	-0.46	-0.97	0.05	0.078	0.13	-0.23	0.50	0.476	-0.03	-	0.33	0.866
											0.40		
	60-69	-0.37	-1.08	0.34	0.306	0.00	-0.50	0.51	0.993	0.12	-	0.63	0.644
											0.39		
	70-79	-0.72	-1.75	0.31	0.168	0.03	-0.71	0.76	0.943	0.01	-	0.75	0.983
											0.73		
Current occupation													
	Psychiatrist	Reference				Reference				Reference			
	Psychiatric nurse	0.04	-0.24	0.31	0.782	0.07	-0.13	0.27	0.484	0.04	-	0.24	0.683
											0.16		
	Mental health social worker	0.07	-0.28	0.42	0.704	-0.12	-0.37	0.13	0.336	0.18	-	0.43	0.165
											0.07		
	Others	0.10	-0.22	0.43	0.542	-0.09	-0.33	0.14	0.430	0.05	-	0.29	0.649
											0.18		
Number of years working as current occupation	Per one year increased	0.01	-0.01	0.03	0.172	-0.01	-0.02	0.01	0.361	0.00	-	0.01	0.793
											0.01		
Experience with caring for suicidal patients in the past year													
	0-10 patients	Reference				Reference				Reference			
	≥ 11 patients	0.20	-0.03	0.43	0.081	-0.07	-0.23	0.10	0.422	-0.01	-	0.16	0.944
											0.17		
History of participation in suicide prevention training													
	Without experience	Reference				Reference				Reference			
	With experience	0.03	-0.20	0.25	0.817	0.02	-0.14	0.18	0.801	0.01	-	0.17	0.938
											0.15		

**TABLE 5: Multivariate regression analysis of differences in ATTS scores**

ATTS: Attitudes Toward Suicide Scale

The analysis revealed a negative correlation between “common occurrence” scores and having 11 or more experiences with caring for suicidal patients in the past year when compared with those with 10 or fewer experiences ( $\beta = -0.13$ ; 95% CI: -0.27-0.00;  $p = 0.048$ ).

## Discussion

We examined the educational effectiveness of the 10 Essentials program among mental health professionals. In the present study, we assessed the six subscales constituting the ATTS. All participants already had preferable attitudes toward each subscale, and these attitudes significantly changed after the training. Because all participants were mental healthcare providers who engaged in the treatment or management of suicidal patients, most of them had the perception that most suicide attempters have mental disorders and that their suicide-related behaviors are caused by associated brain dysfunction [14]. Owing to their backgrounds, the participants tended to take the attitude of denying the “right to suicide” at pretraining. For the same reason, they were likely to agree with questions concerning “unjustified behavior” and “preventability/readiness to help” at pretraining. Although such trends had already been observed at pretraining, they were strengthened after the training. We conclude that the 10 Essentials program was effective, even for those who were regularly engaged in mental health care. Suicide is not an individual problem, but a social problem; anyone can become inclined to suicide [1]. Concerning suicide as a “common occurrence,” the participants of this study tended to believe that anyone could commit suicide. This tendency became stronger after the training. Although some might believe that those who often talk about their suicidal thoughts rarely commit suicide, this is a myth [15]. Expression of suicidal thoughts is a risk factor for suicide. The participants of this study were likely to take the attitude against the “suicidal

expression as mere threat” at pretraining. This attitude was more apparent after the training. In fact, suicide does not occur suddenly, but follows a process. Most suicide attempters have mental disorders and related psychosocial problems [16], and their initial suicidal ideation might develop along a continuum of suicide plans, attempts, and death [17]. Therefore, mental health professionals need to understand that suicide attempts are not impulsive or inexplicable acts. Although the participants in this study may have already had a certain level of knowledge at pretraining, the 10 Essentials program enhanced the attitude that suicide is not an impulsive act. The multivariate regression analysis showed that those with 10 or fewer experiences caring for suicidal patients in the past year showed greater improvement in “common occurrence” scores than those with 11 or more experiences.

As shown in Table 4, it can be assumed that the group who had more experience with suicidal patients had higher baseline scores in “common occurrence” and was thus less likely to achieve change, whereas the group with less experience was more likely to show training effects. In the present study, except for the “common occurrence” dimension, no significant difference was seen in the scores of participants with different demographic characteristics. We conclude that the training was effective for all participants. As an educational program of suicide prevention for mental health professionals, only Skills-based Training on Risk Management (STORM) skill training [18] and Screening Tool for Assessing Risk of Suicide (STARS) protocol training [19] had multiple components and were reported to be effective. However, those programs targeted specific efficacies or competencies for suicide risk assessment. The unique feature of our training program is its coverage of support and management, including the action plan. In one study [20], it was reported that the participants’ attitudes toward suicide prevention, assessed by the Attitudes to Suicidal Prevention Scale, were preferable after training. However, attitudes toward suicide prevention were not divided into subscales in that study. In terms of workshops in Japan, the training programs on suicide prevention are limited [21,22], and, they are focused on earlier intervention, while this training session is more longitudinal and comprehensive. Additionally, while this program was developed in Japan, the contents of the program deal with common risk factors and universal knowledge related to suicide and could potentially be implemented outside of Japan. Further study will be required to investigate the feasibility of implementing this program internationally. This study had several limitations. First, participants represented several different types of occupation, and some occupational groups had small sample sizes for further analysis. Second, the sample was partly lost due to missing data in the questionnaire. While more than 93% of the respondents were included, the results did not reflect all who participated in the training. Third, we used only one scale for assessing the effectiveness of the education program. We considered it difficult to use more than one measure, taking into account the burden on participants. Fourth, information on the type of institution to which the participants belonged was not able to be collected. Finally, whereas the changes in attitude were assessed immediately after the training, the long-term effect of training was not assessed.

## Conclusions

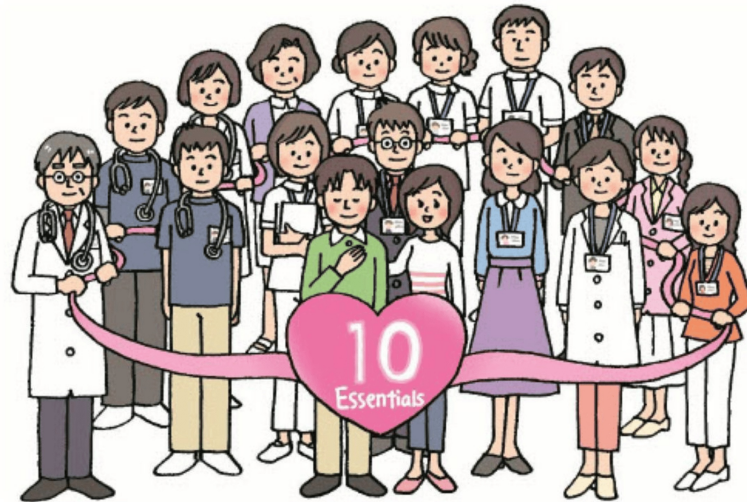
We developed an educational program on necessary steps in primary care for mentally ill patients (the 10 Essentials program) and adapted it to focus on suicide prevention. The present study showed that the 10 Essentials program was effective for mental health professionals; it resulted in a change in their attitudes, which was preferable for helping patients with suicidal behavior. Additionally, no significant difference was seen in the improvement of the scores in “unjustified behavior,” “preventability/readiness to help,” “right to suicide,” “suicidal expression as mere threat,” and “impulsiveness” with different demographic characteristics. The program was effective for all participants regardless of their characteristics. Further study will be needed to examine participants with different professional backgrounds and to assess the long-term effects of training. International implementation of this program is also a future prospect, as the content deals with common risk factors and universal knowledge related to suicide and has the potential to be implemented outside of Japan.

## Appendices

### Appendix A

# 10 Essentials

## *Educational Program for Suicide Prevention*



10 Essentials  
Educational program for mental health support  
and suicide prevention

**FIGURE 1: The 10 Essentials program: page 1**

### What is *10 Essentials*?

- *10 Essentials* is an educational program for mental health care professionals developed with the aim of providing appropriate support for suicidal individuals.
- The following are the educational goals of *10 Essentials*:
  - Acknowledge the pain suicidal individuals are feeling, their poor mental and physical state, and the problems they have
  - Build mutual trust
  - Assess risk of suicide
  - Assist in resolving psychosocial issues
  - Provide support to their family and others around them
- *10 Essentials* is summarized as the following 10 points on a time sequence that capture the essence required to support suicidal individuals.
  - *Notice suicidal people* Notice
  - *Talk warmly* Talk
  - *Listen with sympathy and trust* Listen
  - *Identify suicide risks* Identify risks
  - *Ensure their safety* Ensure their safety
  - *Solve problems* Solve problems
  - *Set up information* Provide information
  - *Encourage them to contact support services and act as a mediator*  
Encourage and coordinate consultation
  - *Self-help* Cultivate self-help
  - *Assist the family* Assist the family

Starting on the next page, each point is separated into concepts and activities showing the meaning of each point and concrete examples of what to do, followed by an explanation of the rationale.

**FIGURE 2: The 10 Essentials program: page 2**

## **N**otice suicidal people

### Concept

Suicidal people waver between suicide and living. They are unable to seek help themselves, but they show signs for help.

- Notice non-verbal signs of suicide risk.
- Notice comments or actions suggesting a suicide risk.
- Notice when their behavior is different from usual.
- Notice persistent insomnia or ill health.

### Putting into practice

Notice the following conditions:

- Mentioning feelings of hopelessness, helplessness and uselessness
- Isolation
- Is depressed
- Expressions of 'I want to die', 'I want to be gone', 'I want to disappear'
- Putting affairs in order; sudden contact after a long silence
- Acting desperate, increased drinking
- Persistent insomnia, ill health, fatigue, physical pain

### Rationale

Many people who are at risk of suicide are not aware of it themselves. When mental health problems become serious and develop into a psychiatric disorder, the person becomes too weak to seek help on their own, and their feelings and actions shut down. Care providers must increase their sensitivity to notice the signs. Rather than turning a blind eye, they must actively communicate with the person, listen to them, and identify mental health problems and suicide risk.



**FIGURE 3: The 10 Essentials program: page 3**



## Talk warmly

### Concept

Use appropriate communication methods to talk to individuals who have mental health problems or may be at risk of suicide and start caring them.

- Clarify your position and talk to the person.
- Use verbal and non-verbal communication to create a secure atmosphere.

### Putting into practice

- Pause to adjust your appearance and expression before talking to them.
- Try to talk calmly and gently using warm words, and to create an emotionally safe atmosphere.
- Talk more slowly and try to use words that are easy to understand.
- Tell them your worries and concerns about them.
- Make it clear that you are there to care them.

### Rationale

Communication is the most important key to suicide prevention. Good communicators can become trusted by the person and obtain more information from them and others who are involved. Having a lot of information makes it possible to build a more complete support plan. Communication is not just what you say or how you say it. The setting of the interview is also important and, in fact, non-verbal communication, including 'first impressions', is also very important. Also, many people who are at risk of suicide feel like they are totally alone, so when you notice that someone needs help, make it clear that you care them.



**FIGURE 4: The 10 Essentials program: page 4**

## ***L**isten attentively with sympathy*

### Concept

Use listening techniques to be receptive to the person, gather information, and understand the situation and feelings of them.

- Create an environment where you can listen to the person.
- Based on a foundation of sympathy and empathy for the person, first listen to them with an attitude of first of all acceptance, and with a feeling of being close to the other person.
- Be a listener and try to make the person feel that they have been listened to.
- Use listening techniques to encourage them to talk.
- Focus on their feelings.
- Ask them about suicidal ideation.

### Activities

- Create a relaxing environment for talking. Consider physical distance with them, such as where you each sit.
- Clearly state your worries and concerns and convey your sympathy and empathy.
- Focus on the person's feelings and not just on accuracy.
- Encourage them to talk with techniques such as approval, repetition, rephrasing, summarizing, and asking open-ended questions. Do not stop the flow of conversation and prioritize their sense of satisfaction from being listened to.
- Address suicidal ideation with exertion and empathy saying, "If you've been through such a difficult experience..."
- Do not criticize, preach or lecture. Do not talk excessively about your own experiences or force your own ideas.

### Rationale

For individuals who feel isolated and helpless, the experience of being listened to facilitates the introduction of subsequent support.

Supporters should systematically study listening and other communication techniques to improve their qualifications.



**FIGURE 5: The 10 Essentials program: page 5**

## **Identify suicide risks**

### Concept

Identify risk factors for suicide and relevant information to prepare for support.

- Understand mental health conditions and the involvement of mental illness.
- Gather information and understand how the person got to this point.
- Identify risk factors for suicide.
- Identify suicidal ideation.
- Determine current suicide risk (urgency).
- Identify previous support and availability of support person(s).
- Assess the person's capacity for self-care.

### Activities

- Obtain an overview of the mental state at the present time according to the respective expertise of the support person.
- Gather information on the history, mental and physical health and availability of support workers to get an overall picture.
- Identify known suicide risk factors (see list of suicide risk factors at the end of this booklet).
- Ask about suicidal ideation, showing sympathy and empathy (see "Listen"). If they show suicidal ideation, check the urgency of suicide risk (use "Assessment of suicidal ideation and risk level" at the back of this booklet).
- Check for protective factors and care givers that could prevent suicide.
- Assess their current problem-solving orientations, capacity and skills.

### Rationale

Understanding the person's situation in the context of their life, understanding their mental state and understanding their risk factors/risk of suicide (assessment) are the minimum requirements for support planning. It is important that these assessments are not done in a self-directed way, but are carried out using certain indicators and shared amongst support workers. At the same time, understanding protective factors and the person's remaining self-care capacity is also important information for considering the nature of subsequent support.



**FIGURE 6: The 10 Essentials program: page 6**

## **E**nsure their safety

### Concept

Secure immediate safety to prevent suicide.

- Do not let them become isolated.
- Maintain communication.
- Control the means of suicide.
- Reduce suicide risk factors and reinforce protective factors and supportive situations.

### Activities

- Stay close to the person and look after them so that they are not alone or left by themselves.
- Involve others and increase the number of people who can help and/or watch over them.
- Ask for support from family members or others whom the person trusts.
- Keep them away from the means of suicide. Restrict access to the means of suicide.
- Depending on the risk level, consider asking the police to keep them in safe custody.
- Depending on the situation, Request police or emergency services to take the person to emergency medical care.
- Depending on the risk level, consider taking measures such as hospitalization.

### Rationale

There are two parts to ensuring safety: psychological protection and physical protection. For individuals who are at risk of suicide and are in a state of anxiety and tension, it is important to know that support is available and that they are safe.

However, if the suicide risk is high, protection must be strengthened. Possible suicide means must be restricted and, if the risk may be high, other means need to be considered, such as police custody, hospitalization, or medical restriction of activities.

As the imminence of suicide may not last a long time, if you determine that the risk must absolutely be avoided, all relevant persons must cooperate with one another promptly to ensure the person's safety.



**FIGURE 7: The 10 Essentials program: page 7**

## Solve problems

### Concept

Locate the problems and discuss ways and arrangements to solve them.

- Offer support. Tell them that you will continue to help them solve their problems.
- Continue gathering information to determine psychosocial problems and problems in the person's life.
- Tell the person that there are solutions to their problems and that solutions are possible.
- With the person's consent, share information with other professionals and departments when providing support.
- Involve the person in solving their own problems to the extent possible.

### Activities

- When offering support, give them a sense of security by clarifying the primary supporter and ensuring that you will continue to help them solve their problems.
- As much as possible, get concrete details on psychosocial problems regarding poor mental health and suicidal ideation and other problems in the person's life.
- With the person's consent, collect information from their family members, other relevant individuals, and medical institutions as much as possible.
- Share with the person the details and overall picture of the problem, and explain the solution and the process of solving it.
- With the person's consent, build a collaborations system among different professionals and departments and clarify the problem-solving action plan, division of roles, and schedule. In complicated cases, cope by setting short- and medium-to-long-term goals.
- Take the person's opinion into account, and as far as possible, encourage his/her participation in problem solving (this does not apply when the person's mental state is severe or in an emergency).
- To strengthen the sense of self-esteem and self-care of the individual and his/her family, have the person and/or their family participate in the problem-solving process and pay attention to possible self-directed actions.

### Rationale

Support for people with mental health problems at high risk of suicide must be useful, and to achieve this, collecting information has to be concrete. Relevant parties must share information closely and after providing support, the effectiveness of the support needs to be checked and the current situation needs to be steadily improved. The person concerned needs to be closely informed, check the effectiveness of the support after it has been provided, and steadily build up the support while checking the current situation. The person who was feeling helpless should be encouraged to participate in the problem solving course in order to develop a sense of self-affirmation and efficacy and to cultivate the ability to cope on their own.



**FIGURE 8: The 10 Essentials program: page 8**

## Set up information

### Concept

Provide useful information that is helpful in solving the problem.

- Provide information needed in the here and now, from the person's point of view, in a manner that is understandable to the person.

### Activities

- Collect useful information for mental health support in advance. Then, after examining the problem, extract useful information and provide it to the person.
- Rather than providing a large amount of information all at once, provide it in an organized manner that is easy for the person to understand.
- Explain the meaning and benefits of using the information in a way that the person can fully understand.
- Provide information on emergency contact points in advance so that the person and his/her family can deal with crisis situations.

### Rationale

The more type and quantity of information is not always better. The person to whom information is provided is suffering from mental health problems and has a reduced ability to understand the meaning and usefulness of the information, or to make a choice between several pieces of information, or to make a decision to utilise the information. Therefore, the support person must carefully examine, select and further organise the information according to the person's situation before providing it.



**FIGURE 9: The 10 Essentials program: page 9**

## ***Encourage them to contact support services and act as a mediator***

### Concept

Instead of simply providing information, also recommending and coordinating the use of support workers, professionals and specialised organisations that work together to solve problems and consultation services so that they are actually utilised.

- Taking into account the person's capacity to seek help, coordinate the use of specialised institutions and consultation services.
- Check the use of specialised institutions and consultation services and their effectiveness.
- Provide ongoing support after referral to social resources .

### Activities

- After obtaining the person's consent, contact the person in charge of the specialised agency or consultation service beforehand, inform them of the person's situation and explain the requirements. Also confirm how to use the consultation service.
- Inform the person in detail about access to and use of specialised institutions and consultation services.
- Depending on the person's condition, accompany and assist the person in accessing specialised institutions and consultation services.
- Conduct ongoing interviews after the person has used the specialised institution or consultation service, to ascertain the state of use of social resources and the subsequent progress (effects). Enquiries are also made to the specialised institutions and consultation services.
- While examining the state of utilisation of social resources and their effects, build up effective support.

### Rationale

The mere provision of information does not lead to the use of social resources, as people with mental health problems have a reduced capacity to seek help. Therefore, supporters must try to co-ordinate access to and use of social resources.

In many cases, it takes time to solve the problems of a person who is a suicide risk, but the process of the supporter continuously providing support itself helps protect the person from suicide.



**FIGURE 10: The 10 Essentials program: page 10**



## Self-help

### Concept

Provide support with the goal of enabling the individual to solve problems on his/her own.

- Provide support so that they have correct knowledge of his/her own mental health and the suicide process
- Inform them that they are also their own important social resource and encourage them to participate in the problem-solving process.
- Discuss ways to cope with a psychological crisis.
- Foster their help-seeking skills and self-efficacy.

### Activities

- Provide correct knowledge about suicide and mental health.
- Provide advice on what is needed to maintain mental and physical health.
- Provide advice on changing inappropriate coping strategies to appropriate ones
- Encourage them to consult people and services and foster their ability to seek help.
- Help them learn how to control and care for themselves. Foster their self-efficacy.
- Increase self-help skills by involving the individual in the problem-solving process.

### Rationale

Supporters sometimes tend to take on all of the responsibility of solving the problems of someone with mental health problems or those at risk of suicide, or to try and take care of everything from the supporter side. What is really important, however, is for the person with mental health problems to look back and understand the circumstances that led to the problem, the mental illness, or the process that led to the suicide attempt, and to develop the ability to deal with the problem on their own, and to provide support for this.

The key to preventing recurrence is to involve the individual in the problem-solving process and provide relapse prevention education, thereby fostering a sense of security and self-efficacy in the individual.

**FIGURE 11: The 10 Essentials program: page 11**



## Assist family

### Concept

Reduce stress on family members and those close to the individuals at risk of suicide. Give advice about what to do and how to support the individuals.

- Express your consolation for the hard work of them.
- Collect information from them and get an accurate assessment of their current situation.
- Provide correct information and advice on what to do and how to support the individuals at risk of suicide.
- Provide information on social resources and coordinate for resource utilization

### Activities

- Give words of your consolation for the hard work of them.
- Tell them that they can be important support providers.
- Collect information from family and friends, get an accurate assessment of the current situation, identify the tasks, and make corrections.
- Convey correct information about mental health and suicidal behavior.
- Consider together how to minimize the risk factors and strengthen the protective factors.
- Advise on feasible responses and support.
- Review the issues and give advice on responses and support from both short- and long-term perspectives.
- Provide useful information for problem-solving and coordinate the use of that information.
- Secure access to consultation services that can be used by them.
- Provide advice on maintaining daily life and how to maintain good health of them.

### Rationale

There are often family and those close to the individuals at risk of suicide with mental ill-health. They also need support. They are invaluable to the individuals at risk of suicide and are an important social resource for them. Empowering them also supports the individuals at risk of suicide.



**FIGURE 12: The 10 Essentials program: page 12**

## Appendix B

		Storongly Agree	Agree	Undecided	Disagree	Strongly Disagree
1	Can always help those who are suicidal					
2	Suicide is never justified					
3	Suicide is the worst thing to do to relatives					
4	Suicide attempts are impulsive					
5	Suicide is an acceptable way to end incurable disease					
6	Suicide is carried out after long-term consideration					
7	People who make suicide threats rarely complete suicide					
8	Could kill myself out of loneliness					
9	Most people have thought about suicide					
10	Situations in which the only solution is suicide					
11	Could talk about my suicide wish without meaning it					
12	Suicide occurs without prior warning					
13	Do not understand others' wishes to commit suicide					
14	Should get help to die, if people suffer from severe, incurable disease					
15	I am ready to help suicidal people					
16	Anyone can commit suicide					
17	Can understand why people suffering from severe, incurable disease take their own lives					
18	People who talk about suicide do not actually take their lives					
19	Have a right to commit suicide					
20	Want to get help to die if I suffer from severe, incurable disease					
21	Suicide is preventable					

TABLE 6: The Japanese version of Attitudes Toward Suicide Scale (backtranslation)

Additional Information

Author Contributions

All authors have reviewed the final version to be published and agreed to be accountable for all aspects of the work.

Concept and design: Chiaki Kawanishi, Kenji Narita, Yoshinori Cho, Kotaro Otsuka, Shizuka Kawamoto

Acquisition, analysis, or interpretation of data: Chiaki Kawanishi, Kenji Narita, Ryutaro Ishibashi, Yusuke Tsuyama, Tomonori Kashiwagi, Shizuka Kawamoto

Drafting of the manuscript: Chiaki Kawanishi, Kenji Narita

Critical review of the manuscript for important intellectual content: Chiaki Kawanishi, Kenji Narita, Ryutaro Ishibashi, Yusuke Tsuyama, Yoshinori Cho, Kotaro Otsuka, Tomonori Kashiwagi, Shizuka Kawamoto

Supervision: Chiaki Kawanishi

Disclosures

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**Animal subjects:** All authors have confirmed that this study did not involve animal subjects or tissue.

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