

Optimizing Intracerebral Hemorrhage Management and Interhospital Transfer With Viz ICH Plus AI Technology

Review began 03/05/2025

Review ended 03/17/2025

Published 03/18/2025

© Copyright 2025

Afreen et al. This is an open access article distributed under the terms of the Creative Commons Attribution License CC-BY 4.0., which permits unrestricted use, distribution, and reproduction in any medium, provided the original author and source are credited.

DOI: 10.7759/cureus.80790

Ryan Afreen ¹, Bahie Ezzat ¹, Roshini Kalagara ¹, Neha S. Dangayach ¹, Christopher P. Kellner ¹

¹. Neurosurgery, Icahn School of Medicine at Mount Sinai, New York, USA

Corresponding author: Ryan Afreen, ryan.afreen@icahn.mssm.edu

Abstract

This case study explores the integration of Viz ICH Plus, an AI-powered intracerebral hemorrhage (ICH) detection system, into a centralized program called the Neuroemergencies Management and Transfer (NEMAT) program of a large urban healthcare system. The study highlights how Viz ICH Plus promptly identified a right parieto-occipital hematoma in a patient presenting with a headache, resulting in a marked reduction in interhospital transfer (IHT) time. The patient underwent a successful supratentorial craniotomy for hematoma evacuation and demonstrated significant cognitive and physical improvement over the following year. Viz ICH Plus reduced IHT time from approximately 200 to 101 minutes, expediting access to definitive care and improving patient outcomes. Standard of care radiology review of the scan and communication of results could have added to additional delays in transferring this patient to receive definitive care. This case study illustrates a substantial reduction in transfer time and highlights the potential of AI to transform stroke care by optimizing response times and facilitating timely interventions.

Categories: Radiology, Neurosurgery, Trauma

Keywords: artificial intelligence (ai), interhospital transfer, intracerebral hemorrhage, stroke management, viz.ai, viz ich plus

Introduction

Intracerebral hemorrhage (ICH) comprises 10–15% of all strokes and is associated with high morbidity and mortality [1]. With a 40% fatality rate within one month of onset, only 12–39% of patients regain long-term functional independence [2,3]. Management of ICH is complex and dynamic, shaped by ongoing research that influences decisions on medical versus surgical interventions and their timing. Early Minimally Invasive Removal of Intracerebral Hemorrhage (ENRICH) was the first large randomized controlled trial to demonstrate a functional benefit of early surgical evacuation within 24 hours, marking a significant paradigm shift in ICH treatment protocols [4]. ENRICH highlighted the evolving landscape of ICH management and the critical role of prompt treatment [4].

Interhospital transfer (IHT) poses an interesting challenge, as several prior studies have highlighted the potential for delays in care in various clinical situations [5–8]. This issue is critical in cases requiring specialized treatment, such as ICH evacuation, where there may be a single facility in a hospital system uniquely optimized for management. Taken together, the ability to streamline care for patients with ICH through rapid transfer and treatment is of utmost interest to patients, care providers, and hospital systems. As such, the recent implementation of AI programs into medical care presents a potent solution, as they may streamline and optimize several steps in the care pathway. This process involves patient identification, approval of the receiving center, and transportation to the final facility. Viz ICH Plus, a 510(k)-cleared AI-powered detection system, holds particular utility in these efforts for ICH patients for its capability to automate the process of hemorrhage detection [9–11].

In this case study, we report on our AI-guided stroke detection program to streamline IHT and decrease the time to treatment in the management of ICH. Specifically, by utilizing Viz ICH Plus to assess all CT scans automatically, we will be able to promptly identify potential hemorrhages and alert the transferring and receiving hospitals' corresponding stroke, neurosurgical, and neurocritical care team members. This reduces the time to patient identification and the activation of downstream processes for rapid and safe triage and transfer.

Case Presentation

To evaluate the effectiveness of Viz ICH Plus on IHT for ICH patients, three main metrics were assessed: the time from patient identification at the transferring center to alerting the receiving center, the duration from hemorrhage identification to patient arrival at the receiving center, and the overall patient outcome.

In this case study (Table 1), a 47-year-old male with a past medical history of hypertension presented at the transferring hospital with a severe headache, nausea, and vomiting but no speech or motor deficits. Viz ICH

How to cite this article

Afreen R, Ezzat B, Kalagara R, et al. (March 18, 2025) Optimizing Intracerebral Hemorrhage Management and Interhospital Transfer With Viz ICH Plus AI Technology. Cureus 17(3): e80790. DOI 10.7759/cureus.80790

Plus analyzed the patient’s CT, revealing a substantial right parieto-occipital hematoma with ventricular extension, and automatically alerted the Neuroemergencies Management and Transfer (NEMAT) team at the receiving center (Figure 1). NEMAT specializes in the expedited transfer and management of neurological emergencies through improved transfer protocols [12]. After reviewing CT scans, the team coordinated with the receiving hospital through a centralized command center, informed the ED provider, and recommended initial stabilization measures, including clevidipine and levetiracetam administration. With an ICH score of 2, the patient was transferred within 101 minutes across a 13.7-mile distance - much faster than the average IHT time of 199.7 minutes for similar cases (Figure 2) [13]. Without Viz ICH Plus, this patient’s care would have been dependent on a radiologist’s read of the CT of the head and notification of the frontline ED staff and stroke team staff. Then, the ED and stroke team members would call the command center to notify them of the potential need for transfer. By directly notifying specialist teams, we were able to save time and improve the efficiency of diagnosis and the transfer process.

Category	Details
Patient demographics	47-year-old male
Chief complaint	Severe headache, nausea, and vomiting; no speech or motor deficits
Past medical history	Hypertension
Initial presentation	Presented at the transferring hospital with symptoms of ICH
Imaging findings	CT scan showed a substantial right parieto-occipital hematoma with ventricular extension
Intervention	Underwent supratentorial craniotomy with endoscopic hematoma evacuation and VP shunt placement
Transfer details	Transferred within 101 minutes across a 13.7-mile distance (faster than the average IHT time of 199.7 minutes)
Outcome and follow-up	ICU stay: eight days; total hospital stay: 19 days; gradual cognitive and memory improvement; one-year follow-up showed no recurrent ICH, stable catheter positioning, mRS 1, NIHSS 2

TABLE 1: Case study patient information
ICH, intracerebral hemorrhage; IHT, interhospital transfer; mRS, modified Rankin Scale; NIHSS, National Institutes of Health Stroke Scale; VP, ventriculoperitoneal

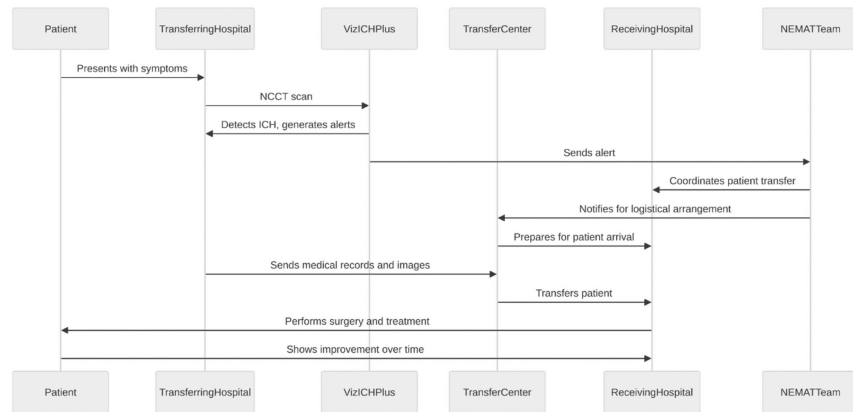


FIGURE 1: Process map of the NEMAT system sequence of operations from ICH presentation through treatment and follow-up streamlined by Viz ICH Plus

ICH, intracerebral hemorrhage; NEMAT, Neuroemergencies Management and Transfer

Image credit: This figure was created by Bahie Ezzat using the R programming language.

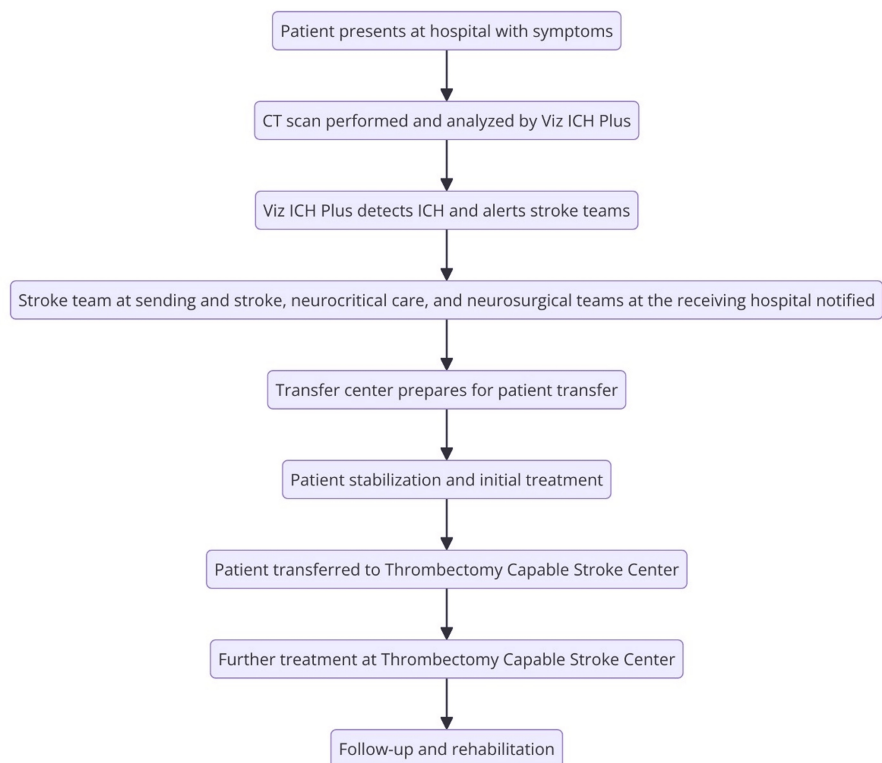


FIGURE 2: Flowchart of ICH patient management process from initial presentation to rehabilitation using Viz ICH Plus for rapid ICH detection and team coordination

ICH, intracerebral hemorrhage

Image credit: This figure was created by Bahie Ezzat using the R programming language.

Outcome and follow-up

Upon arrival, the patient underwent a supratentorial craniotomy with endoscopic hematoma evacuation and ventriculoperitoneal shunt placement. The time from the initial bleed to surgery was 30.6 minutes. The patient's ICU stay was eight days, with a total hospital stay of 19 days before discharge. One month later, the patient's modified Rankin Scale (mRS) and National Institutes of Health Stroke Scale (NIHSS) scores were 4 and 6, respectively, reflecting cognitive and memory improvements. By three months, the patient's scores improved to 3 and 5. Six- and 12-month follow-up CT scans showed no recurrent ICH or infarct, with stable catheter positioning. In one year, his scores had further improved to mRS 1 and NIHSS 2.

Discussion

Our large urban healthcare system adopted an innovative AI tool, Viz ICH Plus, to support the current NEMAT system with expedited intervention for an ICH patient requiring IHT. This strategic integration into existing transfer protocols, administered through the NEMAT program, aimed to substantially decrease key transfer metrics for confirmed cases of ICH requiring transportation to a specialized stroke center. The objective underlying the accelerated diagnosis and team notification was to considerably lower the critical time between identification and treatment.

Existing research indicates a correlation between critically ill patients undergoing IHT and longer hospital stays [14]. To counteract these clinical outcomes, Viz ICH provides rapid stroke detection and triage critical cases, as exemplified in this case study, facilitating reduced IHT time through streamlined communication, transfer prioritization, and remote access to specialized expertise. For example, a study in the American Journal of Neuroradiology found that Viz.AI reduced text messaging thread counts by 30%, thus significantly improving communication in a comprehensive stroke center [15]. Another Viz.AI implementation research study indicated a median transfer time reduction by an average of 22.5 minutes from CT angiography at a primary stroke center to door-in at a comprehensive stroke center [16]. In addition to large healthcare systems, Viz ICH Plus can also enhance stroke code workflows in settings with limited access to neuroradiologists or vascular neurologists [17]. Successful integration into hospital systems involves infrastructure compatibility to ensure compatibility with the AI model, a functional IHT system to manage triage and transfer protocols efficiently, and team coordination between the AI model and medical teams at both transferring and receiving hospitals.

Integration of AI tools like Viz ICH Plus, however, raises ethical and technical concerns. Algorithmic bias and validation challenges remain significant issues, as AI models may not generalize well across diverse patient populations or imaging protocols, potentially leading to disparities in care [18]. Additionally, ensuring transparency, data privacy, and accountability in AI-driven clinical decision-making is crucial, as reliance on machine-generated analyses without human oversight may introduce risks related to misdiagnosis and patient safety [18]. One of the unique challenges we encountered utilizing Viz ICH Plus in streamlining ICH detection was the variability in CT scanner technologies and imaging protocols across different facilities. Each hospital had a unique set of hardware from various manufacturers, which often required custom configuration to meet the specific image analysis requirements of Viz ICH Plus. This variability sometimes limited the AI program's ability to view and assess certain scans, particularly those that did not conform to the preferred resolution and slice parameters. Another major challenge that emerged as a technical bottleneck was the bandwidth limitation in exporting all DICOM CT scans to Viz ICH Plus. The sheer volume of data processed during peak periods strained our existing IT infrastructure, occasionally delaying the transfer of critical imaging data to Viz ICH Plus for analysis. This issue underscored the need for robust system upgrades to enhance data-handling capacities, which may involve significant investment and coordination with our IT departments.

Despite the few technical and logistical challenges encountered within our system, the benefits of using Viz ICH Plus in managing ICH far outweigh its limitations. In addition to reducing IHT time, Viz ICH Plus enhances clinical workflow efficiency by providing more accurate hematoma volume estimation and streamlining IHT, ultimately reducing the time to treatment compared to manual methods. For example, Viz.AI implemented at a large healthcare system showed that the mean volume difference between the semi-autonomous segmentation (SAS) ground truth and Viz.AI was significantly smaller (4.77 ± 4.06 mL) compared to the mABC/2 method (8.36 ± 9.48 mL) ($p < 0.01$), which was measured by a board-certified neurosurgeon [19]. This indicates that Viz.AI offers a more precise hematoma volume estimation, which is critical for clinical decision-making and patient management [19]. This study also reported that Viz.AI's average time-to-volume calculation was 151 ± 49.7 seconds, compared to 424 ± 208 seconds for SAS ($p < 0.01$) [19]. By reducing the time required for volume calculation, Viz.AI improves clinical workflow efficiency [19]. So far, the Viz platform has been implemented across 97 hospitals in 20 US states, utilizing data from 23,223 patients [20].

AI solutions, such as Viz ICH Plus, can significantly decrease treatment time with automated pathology detection on imaging. The ENRICH trial demonstrated that faster interventions were valuable in urgent clinical scenarios and associated with improved functional outcomes [4]. Expanding the use of AI in such care pathways will be crucial for improving metrics such as time from initial presentation to patient identification, duration from ictus to treatment, and overall patient outcomes.

Conclusions

This case study illustrates how AI software can expedite treatment for ICH patients necessitating IHT to an ICH-focused stroke center. With its unparalleled ability to analyze all imaging related to stroke codes, Viz ICH Plus promptly identified and alerted stroke team members at both the transferring and receiving hospitals, ensuring efficient and timely care. This case also highlights the effectiveness of AI in managing ICH cases requiring IHT. By streamlining ICH detection, Viz ICH Plus expedites coordination between hospitals and healthcare teams, thus reducing time to treatments and enhancing stroke care.

While AI tools like Viz ICH Plus enhance efficiency in stroke care, their successful implementation requires infrastructure compatibility, ongoing validation, and integration with existing clinical workflows. Additionally, careful consideration must be given to algorithmic bias, imaging standardization, and data security to ensure equitable and reliable patient care. Despite these challenges, our findings reinforce that AI-driven solutions are an invaluable asset in stroke management, particularly in reducing delays associated with IHT and accelerating access to specialized stroke centers. Continued refinement and broader adoption of AI in neurosurgical workflows have the potential to further optimize stroke care and improve patient outcomes on a larger scale.

Additional Information

Author Contributions

All authors have reviewed the final version to be published and agreed to be accountable for all aspects of the work.

Concept and design: Ryan Afreen, Bahie Ezzat, Roshini Kalagara, Neha S. Dangayach, Christopher P. Kellner

Acquisition, analysis, or interpretation of data: Ryan Afreen, Bahie Ezzat, Roshini Kalagara, Neha S. Dangayach, Christopher P. Kellner

Drafting of the manuscript: Ryan Afreen, Bahie Ezzat, Roshini Kalagara, Neha S. Dangayach, Christopher P. Kellner

Critical review of the manuscript for important intellectual content: Neha S. Dangayach, Christopher P. Kellner

Supervision: Neha S. Dangayach, Christopher P. Kellner

Disclosures

Human subjects: Consent for treatment and open access publication was obtained or waived by all participants in this study. Institutional Review Board of the Mount Sinai School of Medicine issued approval STUDY-22-01198. The ADVANCE study evaluating the accuracy and usability of the Viz ICH algorithm was granted prospective waiver of consent by the IRB, given the impossibility of consenting all patients presenting with ICH in the health system. **Conflicts of interest:** In compliance with the ICMJE uniform disclosure form, all authors declare the following: **Payment/services info:** All authors have declared that no financial support was received from any organization for the submitted work. **Financial relationships:** All authors have declared that they have no financial relationships at present or within the previous three years with any organizations that might have an interest in the submitted work. **Other relationships:** All authors have declared that there are no other relationships or activities that could appear to have influenced the submitted work.

Acknowledgements

All authors contributed equally to conceptualization, design, data analysis, article drafting, and final manuscript editing and approval. Ryan Afreen and Bahie Ezzat contributed equally to the work and should be considered co-first authors. Bahie Ezzat created Figures 1 and 2 using the R programming language. Declaration of generative AI and AI-assisted technologies in the writing process: During the preparation of this work, the authors used ChatGPT V4.0 to improve readability, grammar, and language. After using this tool/service, the authors reviewed and edited the content as needed and took full responsibility for the content of the publication. Dr. Christopher P. Kellner receives research grant support from Integra, Penumbra, Viz.AI, Siemens, Medtronic, Minnetronix, Longevity, Irras, ICE Neurosystems, CVAID, Endostream, and Microtransponder and has equity in Precision Recovery, Borealis, E8, Borvo, and Metis Innovative. Metis Innovative is an investment group that has coordinated investments in Synchron, Proprio, Fluid Biomed, Von Vascular, and Precision Recovery. Dr. Neha S. Dangayach receives research funding from the Aneurysm and AVM Foundation (TAAF), the American Academy of Neurology (AAN), Health Services Research subcommittee funding, and the Cullman Family Institute. She is the PI of Neurosteer Clinical Trial, Visionable Clinical Trial, and CeibaHealth Clinical Trial. She is the site PI of ASPIRE and VERIFY. She is on

the editorial board of Chest, Critical Care Medicine, Neurology Clinical Practice, Current Treatment Options in Neurology, and American Heart Association: SVIN journal. She is the co-editor of the Textbook of Neuroprognostication in Critically Ill Patients, University of Cambridge Press. She holds additional non-paid faculty roles at Seton Hall University in Transformative Leadership in Disruptive Times, SUNY Downstate Department of Neurology, and EmCrit. She is the speaking honoraria for academic grand rounds. She receives consulting fees from SPARK CME. The other authors report no conflict of interest relevant to the work presented in this article.

References

1. Hemphill JC 3rd, Bonovich DC, Besmertis L, Manley GT, Johnston SC: The ICH score: a simple, reliable grading scale for intracerebral hemorrhage. *Stroke*. 2001, 32:891-7. [10.1161/01.str.32.4.891](#)
2. Thabet AM, Kottapally M, Hemphill JC 3rd: Management of intracerebral hemorrhage. *Handb Clin Neurol*. 2017, 140:177-94. [10.1016/B978-0-444-63600-3.00011-8](#)
3. An SJ, Kim TJ, Yoon BW: Epidemiology, risk factors, and clinical features of intracerebral hemorrhage: an update. *J Stroke*. 2017, 19:3-10. [10.5853/jos.2016.00864](#)
4. Pradilla G, Ratcliff JJ, Hall AJ, et al.: Trial of early minimally invasive removal of intracerebral hemorrhage. *N Engl J Med*. 2024, 390:1277-89. [10.1056/NEJMoa2308440](#)
5. Faine BA, Noack JM, Wong T, Messerly JT, Ahmed A, Fuller BM, Mohr NM: Interhospital transfer delays appropriate treatment for patients with severe sepsis and septic shock: a retrospective cohort study. *Crit Care Med*. 2015, 43:2589-96. [10.1097/CCM.0000000000001301](#)
6. Mueller SK, Fiskio J, Schnipper J: Interhospital transfer: transfer processes and patient outcomes. *J Hosp Med*. 2019, 14:486-91. [10.12788/jhm.3192](#)
7. Venema E, Groot AE, Lingsma HF, et al.: Effect of interhospital transfer on endovascular treatment for acute ischemic stroke. *Stroke*. 2019, 50:923-30. [10.1161/STROKEAHA.118.024091](#)
8. Nichols L, Stirling C, Stankovich J, Gall S: Time to treatment following an aneurysmal subarachnoid hemorrhage, rural place of residence and inter-hospital transfers. *Australas Emerg Care*. 2020, 25:225-32. [10.1016/j.aucec.2020.05.004](#)
9. Viz.ai receives FDA 510(k) clearance for artificial intelligence algorithm for the quantification of intracerebral hemorrhage. (2024). Accessed: April 29, 2024: <https://www.viz.ai/news/viz-ai-receives-fda-510k-clearance-for-artificial-intelligence-algorithm-for-the-quantificati...>
10. Viz hemorrhage. (2024). Accessed: April 29, 2024: <https://www.viz.ai/hemorrhage...>
11. Kalagara R, Chennareddy S, Matsoukas S, et al.: Abstract 1122-000033: automated detection of intracerebral hemorrhage using artificial intelligence: pilot deployment of Viz Ich. *Stroke Vasc Interv Neurol*. 2021, 1:10.1161/svin.01.suppl_1.000033
12. Neuroemergencies Management and Transfers (NEMAT): a systems of care approach. (2020). Accessed: February 20, 2025: <https://emcrit.org/>.
13. Kleitsch J, Nistal DA, Romano Spica N, et al.: Interhospital transfer of intracerebral hemorrhage patients undergoing minimally invasive surgery: the experience of a New York City hospital system. *World Neurosurg*. 2021, 148:e390-5. [10.1016/j.wneu.2020.12.163](#)
14. Duke GJ, Green JV: Outcome of critically ill patients undergoing interhospital transfer. *Med J Aust*. 2001, 174:122-5. [10.5694/j.1326-5377.2001.tb143182.x](#)
15. Figurelle ME, Meyer DM, Perrinez ES, et al.: Viz.ai implementation of stroke augmented intelligence and communications platform to improve indicators and outcomes for a comprehensive stroke center and network. *AJNR Am J Neuroradiol*. 2023, 44:47-53. [10.3174/ajnr.A7716](#)
16. Hassan AE, Ringheanu VM, Rabah RR, Preston L, Tekle WG, Qureshi AI: Early experience utilizing artificial intelligence shows significant reduction in transfer times and length of stay in a hub and spoke model. *Interv Neuroradiol*. 2020, 26:615-22. [10.1177/1591019920953055](#)
17. Karamchandani RR, Helms AM, Satyanarayana S, et al.: Automated detection of intracranial large vessel occlusions using Viz.ai software: experience in a large, integrated stroke network. *Brain Behav*. 2023, 13:e2808. [10.1002/brb3.2808](#)
18. Bečulić H, Begagić E, Skomorac R, Mašović A, Selimović E, Pojskić M: ChatGPT's contributions to the evolution of neurosurgical practice and education: a systematic review of benefits, concerns and limitations. *Med Glas (Zenica)*. 2024, 21: [10.17392/1661-23](#)
19. Odland I, Liu KJ, Wu D, et al.: Real-world evaluation of the accuracy of the Viz.AI automated intracranial hemorrhage volume calculation tool. *J Neurointerv Surg*. 2025, [10.1136/jnis-2024-022564](#)
20. Nogueira RG, Davies JM, Gupta R, et al.: Epidemiological surveillance of the impact of the COVID-19 pandemic on stroke care using artificial intelligence. *Stroke*. 2021, 52:1682-90. [10.1161/STROKEAHA.120.031960](#)